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Completely updated to address the challenges faced by modern health care organizations, the sixth edition of SHORTELL AND KALUZNY'S HEALTH CARE MANAGEMENT: ORGANIZATION DESIGN AND BEHAVIOR offers a more global perspective on how the United States and other countries address issues of health and health care. Written by internationally recognized and respected experts in the field, the new edition continues to bring a systemic understanding of organizational principles, practices, and insight to the management of health services organizations. Based on state-of-the-art organizational theory and research, the text emphasizes application and challenges you to provide a solution or a philosophical position. Coverage includes topics ranging from pay for performance and information technology to ethics and medical tourism and expands upon a major theme of the fifth edition: health care leaders must effectively design and manage health care organizations while simultaneously influencing and adapting to changes in environmental context. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This bestselling text provides managers with the knowledge, skills, and competencies necessary to effectively manage healthcare information systems. Key Features: \* New and revised material includes: o Expanded discussion of strategic planning, including the importance of system integration and IM/IT governance o Extensive updates to the project management chapter, including information on establishing a centralized IM/IT portfolio management office (PMO) to improve project success rates o A new chapter on the government's role in IM/IT, including the impact of HIPAA and other legislation o A new chapter that explains how IM/IT investments are evaluated and provides a framework for conducting these analyses o Updated information on the electronic health record and other clinical and administrative applications used in healthcare enterprises o A comprehensive profile of hospital IM/IT leadership, including the role of the Chief Information Officer (CIO) \* Each chapter features learning objectives, web resources, and discussion questions \* Includes a case that illustrates the design of an EMR in a multi-specialty group practice \* Includes a glossary that clarifies technical terms

The Seventh Edition of this best-selling text continues to offer proven, hands-on, practical applications of both classic and current management principles in the healthcare setting. Packed with strategies, techniques, and tools to build or reinforce your management skills and meet the never-ending challenges that one may face daily as a healthcare supervisor, students and professionals alike will benefit from this classic guidebook that is now more reader-friendly and accessible. NEW to the SECOND EDITION: 4-5 additional review questions for each chapter Expanded material and new exhibits on delegation New discussion on the effects of organizational shuffling on employee motivation Expanded material on the legal implications of performance appraisal New section on Six Sigma New coverage of several more laws that affect employees and employment Updated material on HIPAA implementation Updated material on unions and union organizing in health care. !! have seen numerous texts and this is the best. Students at the grad level and in the field really benefit from it. Thanks for a quality publication.!! |John A. Romas, MPH, PhD, Health Science, Department, Minnesota State University

Written for practitioners and students in health-related disciplines, this practical hands-on guide to human resources, covers such topics as recruitment, compensation and benefits, training, termination, legal issues, labor unions, and more. Each chapter is introduced by a case study related to the material that follows. The case study is resolved by the end of each chapter and includes expert commentary and practical suggestions that can be used in the real world. Chapters also feature learning objectives, questions for review and discussion, key terms, and spotlight on customer service. Numerous examples, sample forms and documents are also included. The Third Edition includes new employment related legislation and case law, including the Health Insurance Portability and Accountability Act (HIPAA), a new chapter on the impact and effect of social media, more in depth and updated treatment of privacy and sexual harassment, expanded discussion of succession planning, and much more.

Rev. ed. of: The effective corrections manager: correctional supervision for the future / Richard L. Phillips, Charles R. McConnell. 2nd ed. c2005.

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